DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection
HC 2 South, 280 State Drive
Waterbury, VT 05671-2060
<a href="http://www.dail.vermont.gov">http://www.dail.vermont.gov</a>
Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Voice/114 (802) 241-0480 Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

September 25, 2017

Ms. Betsy Hutchinson, Manager Second Spring South 118 Clark Road Williamstown, VT 05679-9449

Dear Ms. Hutchinson:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on August 14, 2017. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

Pamela M. Cota, RN Licensing Chief

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Division of Licensing and Protection (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_\_ С R MING 08/14/2017 0386 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 118 CLARK ROAD SECOND SPRING SOUTH WILLIAMSTOWN, VT 05679 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) R100 Initial Comments: R100 An unannounced, on-site investigation of a complaint and a self reported event was Please find the attacked Documents. conducted by the Division of Licensing and Protection on 08/14/2017. The following issue was identified: R164 R164, V. RESIDENT CARE AND HOME SERVICES SS=E 5.10 Medication Management 5.10.d If a resident requires medication administration, unlicensed staff may administer medications under the following conditions: (2) A registered nurse must delegate the responsibility for the administration of specific medications to designated staff for designated residents This REQUIREMENT is not met as evidenced by: Based on medical record review, staff interviews and a review of the residential care home's medication administration policy, the home failed to assure that a registered nurse delegated the responsibility for the administration of specific medications to designated staff for designated residents. The specifics are detailed below: Per interview with the director of the Residential Care Home (RCH), the home failed to assure that the Registered Nurse (RN) who conducted the medication delegation to unlicensed staff was the nurse who continued to be responsible for their oversight, and failed to assure proper delegation of unlicensed staff. Documentation and interviews confirm that the original nurse provided the instruction for medication administration Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

6899

TITLE

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BH<sub>I</sub>(X6) DATE

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Division of Licensing and Protection (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_\_ С B. WING 0386 08/14/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 118 CLARK ROAD SECOND SPRING SOUTH WILLIAMSTOWN, VT 05679 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PRÉFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) R164 R164 Continued From page 1 between 10/2016 to 6/29/2017. When s/he left on 6/29/2017, the part time nurses did not redo the medication delegation in order to assume responsibility for the unlicensed staff. The unlicensed staff have no authority to give medication unless delegated by a current RN, since the delegation of the former RN does not continue when the RN leaves employment. The director confirms, during interview that between 6/29 and 8/14/2017 no nurse has been designated as responsible for medication administration by unlicensed staff. The medication administration packet does not contain evidence that each med technician was instructed in each medication for each resident. This is also confirmed during interview with the director.

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## Collaborative Solutions Corporation Second Spring South Plan of Correction Complaint Investigation

08-14-17 Addendum

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			also confirmed during interview with the director.	instructed in each medication for each resident. This is	contain evidence that each med technician was	staff. The medication administration packet does not	responsible for medication administration by unlicensed	and 8/14/2017 no nurse has been designated as	director confirms, during interview that between 6/29	not continue when the RN leaves employment. The	current RN, since the delegation of the former RN does	authority to give medication unless delegated by a	for the unlicensed staff. The unlicensed staff have no	medication delegation in order to assume responsibility
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## Collaborative Solutions Corporation Second Spring Williamstown Community Recovery Residence Medication Administration Signature Form

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## Resident:

By signing this form you are acknowledging that you have read, are aware of, and are comfortable with the medications prescribed to this resident and assume knowledge of indication(s) for use and side effects associated with all medications, including PRN's.

Nurse signature	Initials
Med-Delegate Signature	Initials
Leave of absence	LOA
Self-administering (by resident)	SA

Collaborative Solutions Corporation Second Spring Williamstown

## Medication Change! Community Recovery Residence

Kesident: Date of Change:	
Medication Order:	
Possible Side Effects of Medication:	
Nurse signature:	
By signing this form you are acknowledging that you have read, are aware of, and are comfortable with the	re of, and are comfortable with the
medications prescribed to this resident and assume knowledge of indication(s) for use and side effects associated with all medications, including PRN's.	cation(s) for use and side effects PRN's.